



ILLUMINATING INSURANCE INNOVATION

The insurance landscape is rapidly evolving with innovation driving greater impact across the insurance value chain. Founded on science, the insurance industry is embracing technological advancements to change the way it manages risk. Generative AI, telematics, wearables, embedded insurance, and data-driven approaches are enabling more granular risk assessment, enhancing risk mitigation strategies, generating greater efficiencies, improving customer experience, accelerating predictive capabilities, and expanding access to insurance. This acceleration in innovation is crucial for adapting to evolving risks and meeting the changing needs of customers in the digital age, ultimately enhancing the overall value proposition of insurance.

SUNDAY, NOVEMBER 17, 2024	
2:00p – 4:30p	<i>Executive Council Meeting – invitation only</i>
4:30p – 5:45p	<i>Executive Council Reception – invitation only</i>
6:00p – 7:30p	Industry Awards Reception

MONDAY, NOVEMBER 18, 2024	
9:00a – 9:30a	Opening
9:30a – 10:20a	Executive Panel: Illuminating the Path for Insurance Innovation <i>Innovation is reshaping the insurance industry, leveraging technologies like generative AI and telematics for more precise risk assessment and improved customer experience. This evolution enhances the industry's ability to adapt to evolving risks and meet the changing needs of customers in the digital age, ultimately elevating the value proposition of insurance by driving greater impact across the entire value chain.</i>
10:20a – 11:10a	View from the Chair: Catalyzing Innovation from the Helm <i>Innovation requires fostering a culture of creativity, driven from the top. A forward-thinking Board sets the tone by prioritizing research and development initiatives, investing in emerging technologies, and encouraging collaboration. Leadership must be encouraged to seek out opportunities for partnerships and acquisitions that align with the company's strategic goals and drive innovation forward. By championing innovation, the Board inspires management to embrace change and adapt to evolving market trends, setting the stage for sustained growth and adaptability in today's dynamic risk environment.</i>
11:10a – 11:40a	Networking Break
11:40a – 12:30p	Executive Panel: Customer-Centric Value: Generating Social Impact <i>Centering customers at the heart of innovation efforts ensures that insurance companies gain a deep understanding of insureds' needs, preferences, and pain points, leading to improved customer satisfaction and significant social impact. By prioritizing customer needs and experiences, insurers enhance accessibility, affordability, and transparency, fostering financial inclusion and promoting societal resilience by expanding access to essential protection against</i>

	<i>risks. This customer-centric approach also encourages innovation in product design and distribution, driving efficiency and sustainability within the industry. Ultimately, by delivering value to customers, insurers contribute positively to societal welfare and economic development.</i>
12:30p – 1:30p	Lunch Reception
1:30p – 2:10p	RGA Leaders of Tomorrow: Next Generation Leadership <i>The RGA Leaders of Tomorrow program was created to help cultivate the next generation of insurance industry leadership. This year marks the 10th anniversary of this unique mentorship program which has recognized 85+ rising stars from 15 countries. This dynamic panel session is an opportunity to hear directly from three future leaders in this year's program who will share their creative thinking on strategic issues and opportunities in the insurance industry.</i>
2:10p – 3:00p	Executive Panel: Innovation Benchmarking – Key Strategies to Stay Competitive <i>In today's rapidly evolving insurance landscape, staying competitive requires a proactive approach to innovation. Benchmarking against industry leaders and adopting key strategies ensures competitive advantage. By conducting continuous market analysis, fostering collaborative partnerships, embracing agile development and employing a customer-centric approach, insurers can access new technologies, business models, and insights to respond to market dynamics and accelerate the delivery of innovative solutions.</i>
3:00p – 3:25p	Networking Break
3:25p – 4:15p	Lightning Round: Predict & Prevent – the Transformative Power of Innovation <i>The Global Innovation Awards aims to honor and celebrate the transformative power of innovation within the insurance and risk management industry. Three finalists have been selected to showcase their tried and tested innovation programs, highlighting their impact on the industry. Through audience selection, the 2024 Insurtech Predict & Prevent Innovator of the year will be named, recognizing the exceptional contributions and forward-thinking initiatives that drive positive change and enhance the industry's ability to predict and prevent risks.</i>
4:15p – 4:30p	Global Innovation Awards
4:30p – 6:30p	Global Innovation Awards Reception

TUESDAY, NOVEMBER 19, 2024	
8a – 8:45a	Breakfast Presentation
9a – 9:05a	Opening Remarks
9:05a – 9:55a	Executive Panel: Visualizing the Future of Insurance <i>The future of insurance is undergoing a profound transformation driven by technological advancements and evolving customer expectations. Seamless digital experiences, personalized offerings, and predictive analytics are set to redefine how insurers interact with customers and manage risks. Technologies like augmented reality, blockchain, telematics, and IoT devices will play crucial roles in streamlining processes, enhancing security, and promoting preventive measures. The focus on resiliency and societal well-being reflects a broader shift towards a more holistic approach to risk assessment and management. In this future, insurance is poised to transcend its traditional boundaries, becoming recognized as a proactive partner in safeguarding individuals and communities in an ever-changing world.</i>
9:55a – 10:25a	Networking Break
10:25a – 11:15a	Executive Panel: Private Equity's Role in Life and Annuity Sector Expansion <i>Private equity's ongoing influence in the life and annuity sector persists, with incumbent insurers bolstering their capabilities whilst private asset managers increasingly mobilize around adding liability origination as a funding source. Explore the evolving dynamics of this sector, uncovering the implications and opportunities at the intersection of insurance and private investment.</i>
11:15a – 12:05p	Executive Panel: The Tech-Powered Risk Management Revolution <i>Embracing agile methodologies is key to the tech-powered risk management revolution. By fostering a culture of experimentation, iteration, and rapid prototyping, insurance companies can swiftly respond to market changes, integrate feedback, and accelerate the delivery of innovative solutions.</i>
12:05p – 1:05p	Luncheon Reception
1:05p – 1:55p	Executive Panel: Collaborative Ecosystems: Driving Value Together <i>Collaborative insurance ecosystems represent a paradigm shift in the industry, emphasizing the</i>

	<i>power of partnerships and shared resources to drive value for all stakeholders involved. By bringing together insurers, technology providers, regulators, and other key players, these ecosystems foster innovation, efficiency, and customer-centricity. Through collaboration, insurers can access new markets, leverage cutting-edge technologies, and enhance their product offerings to better meet evolving customer needs. Additionally, these ecosystems enable greater data sharing and analytics capabilities, leading to more accurate risk assessments and improved underwriting processes. Ultimately, by working together, stakeholders in collaborative insurance ecosystems can drive value creation, innovation, and sustainable growth for the industry.</i>
1:55p – 2:45p	Executive Panel: Cyber Risk: Safeguarding in a Tech-Dominated Era <i>The digital era brings both opportunities and risks for the insurance industry. While it enables data-driven underwriting and better analytics, it also increases cyber risks, requiring strong mitigation strategies. This emphasizes the importance of data integrity, compliance, and machine/device integrity in the cloud for cyber resilience. Enhancing the cyber marketplace is a global imperative. Defensible data integrity and blockchain provides a competitive advantage, as data becomes a tangible asset and enables predictive analytics. This has implications across industries, especially in ESG, IP, and Crypto sectors, where digital assets are becoming dominant and offer new investment opportunities.</i>
2:45p – 3:15p	Networking Break
3:15p – 4:05p	Shin Research Panel: Cultivating Talent in a Tech-Forward Landscape <i>In a tech-forward landscape, cultivating talent is essential for competitiveness and innovation. This involves investing in attracting, developing, and retaining individuals skilled in emerging technologies like AI, data science, and cybersecurity. Prioritizing ongoing training, continuous learning, and harnessing a wide range of perspectives are key to driving creativity and innovation. By nurturing talent and fostering a culture of innovation, insurers empower the exploration of new ideas and calculated risks, to drive change within the organization. This approach not only enhances creativity and problem-solving but also fuels continuous growth and adaptability in today's dynamic business landscape.</i>
4:05p – 4:10p	Summary Remarks
4:10p – 6:00p	Industry Reception
6:00p – 8:00p	<i>Executive Roundtable – invitation only</i>