# INSURANCE 2030 From Science Fiction to Reality

Theme: "Artificial Intelligence - The Future Revolution and Quantum Leap"

23-24 August 2023 | Concorde Hotel, Singapore



Organised by:

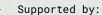


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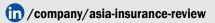












The convergence of Artificial Intelligence (AI) and insurance is reshaping the industry landscape.

As we approach Insurance 2030, it is imperative for industry leaders to recognize the significant role that machine learning and generative AI will play in shaping the future of insurance and how one does business. The integration of AI, Web 3.0 and the Metaverse offers a powerful new universe of unlimited potential.

The transformative potential of AI will revolutionize every aspect of the insurance value chain, from research and development to marketing, sales and customer operations. Embracing this will offer an unprecedented opportunity to reimagine processes, enhance efficiency and drive innovation. AI will have the most substantial influence to build the industry roadmap moving towards 2030.

Are you ready for AI to unlock new levels of agility, responsiveness and innovation to be positioned at the forefront of the industry?

What significant advantages will insurers gain by leveraging AI's capabilities in data analysis, fraud detection and cyber risk assessment? How is it creating a customercentric and dynamic future for the insurance industry? All this and more will be addressed at this year's exciting INSURANCE 2030 event!

This premier conference is a must-attend for those who want to learn how to embrace the future of Insurance 2030.

Are you Insurance 2030 ready?

Sign up today!

### Planned Topics Include:

- The Potential of AI in Insurance: Analyzing Data for Individualized Risk Profiles and Fraud Detection
- The Crucial Role of AI in Cyber Risk Assessment: Enabling Comprehensive Cyber Insurance Products
- Leveraging AI for Streamlined Insurer Operations: Enhancing Underwriting, Claims Handling, and Customer Interactions with Tailored Solutions
- AI's Transformational Impact on the Insurance Industry: Reimagining Processes, Enhancing Customer Experiences, and Proactive Risk Mitigation
- Embracing generative AI, Emerging Technologies, Climate Change, and Changing Demographics: Crucial for Insurers to Stay Competitive in the Future
- Unleashing AI's Potential in Insurance: Advantages in Data Analysis, Fraud Detection, and Cyber Risk Assessment
- AI's Impact on the Agency Model: Will it Reduce the Agency Force and Talent Retention? How can the fallout be managed?
- AI in Bancassurance: AI-Driven Technology Expedites Sales, Boosts Performance, Enhances Customer Experiences, and Drives Overall Growth
- Liability and Accountability: The Legal Responsibility when AI Systems make Significant Decisions and Potential Errors or Biases Arise
- Cross-Sector Regulations: Consider Legal Implications at the Intersection of Insurance and Other Sectors, Meeting Regulatory Compliance Requirements
- Metaverse in Insurance: New Frontier for User Experience and Risk Coverage? - Utilizing digital avatars, twins for underwriting, and covering digital assets?
- Metaverse Technology in Insurance: Game-Changing Opportunities and Hidden Threats?

- AI's Customer-Centric Revolution: Paving the Way for a Dynamic Future in Insurance
- Insurance KOL with AI: Boosting Awareness and Sales with AI KOL Models, Social Media Monitoring, and Customer Engagement
- AI-Enhanced Portable Medical Records: Securely Store Comprehensive Assessments and Treatments - Accessible to a wide range of doctors, clinics, and hospitals
- AI-Driven Digital Marketing: Enhancing Direct Consumer Marketing Throughout the Customer Journey Using AIpowered Chatbots

## Planned Panel Discussion Topics Include:

- How Can the AI-driven Insurance Industry Promote Sustainability and Resilience?
- Building Cyber Resilience in the Age of AI: How AI Can Play a Crucial Role in Assessing and Mitigating Cyber Risks?
- Role of AI in insurance distribution: How will the Developments in AI Impact the Future Distribution Model
- Unleashing the Power of Generative AI and Emerging Technologies in Insurance: Applications, Challenges, and Opportunities
- Regulatory Challenges for AI Rollout: Collaboration with Government Entities is Critical to Protecting Client Privacy and Maintaining the Quality of Advice
- Ethical Considerations and Responsible AI Adoption:
   How can Insurers Ensure Ethical and Unbiased Use of AI in Decision-Making Processes?
- Exploring New Frontiers: What Are the Game-Changing Opportunities Presented by the Metaverse in Insurance, such as Virtual Training or Digital Asset Protection?

### Who Should Attend

- Senior Management from Insurance & Reinsurance Companies
- Governments, Regulators & Health Authorities
- Innovation Lab Executives
- InsurTech Start-ups & Startup Accelerators
- Technology Experts & Service Providers to the Insurance Industry
- FinTech Companies
- Management Consultants; Lawyers; Risk Managers; Claims Specialists
- Brokers
- Legal Advisers
- Venture Capitalists
- Banks & Financial Institutions

# **Insurance 2030: From Science Fiction to Reality**

23-24 August 2023, Concorde Hotel, Singapore

### Registration Email: weeling@asiainsurancereview.com **Conference Registration** Registered by To: Ms Wee Ling, Asia Insurance Review 103A Amoy Street, Singapore 069 923 Tel:(65) 6224 5583 • www.asiainsurancereview.com This form is to be used by IIS members ONLY - 20% discount Co. Regn no.: 199 003 818 H • GST Regn no.: M2-009 466 93 REGISTRATION **PERSONAL PARTICULARS** Early Bird (valid till 31 July 2023) Name: Mr/Mrs/Ms/Dr/Prof First Name: Last Name/ Surname: Subscribers □ US\$1,024 -<del>US\$1,280</del> Non-Subscribers □ US\$1,264\* <del>US\$1,580</del>\* **Normal Registration** Nationality \_\_\_ Subscribers □ US\$1,424 <del>US\$1,78</del>0 Non-Subscribers ☐ US\$1,584\* ☐ US\$1,980\* Passport No (\*Free One Year Subscription to Digital Edition of Asia Insurance Review & AIR e-Daily) Full registration fees MUST be paid before the valid dates for admittance Job Title at conference. Company Only registrations FULLY PAID FOR by the early-bird deadline will be eligible for the discount. Address I came to know about this conference through: □ AIR/MEIR magazine □ AIR/MEIR Website □ Brochure □ Email ☐ Referral by (Association/ Sponsor/ Speaker/ Exhibitor/ Business Contact) \_\_\_\_ Country \_\_\_ **Group registration: Special Offer for Year 2023** Register three delegates from the same company, and send the fourth Tel: ( delegate to attend the conference free of charge! (Valid only for delegates from the same company in the same country) Cellular: ( Registration fee includes participation at Conference plus tea breaks and Fax: ( lunches. All meals are prepared without pork, lard and beef. **Special Dietary Requirements** email: ☐ I would like to have vegetarian meals during the Conference. **Closing date for registration: 21 August 2023** For cancellation in writing made before 31 July 2023, 50% of the conference fee will be refunded. No refunds will be made for cancellations after 31 July 2023. However, substitution or replacement of delegates will be allowed. I undertake to indemnify the organisers for all bank charges ☐ Please debit the sum of US Dollars US\$ \_\_\_\_ ☐ Telegraphic / Wire Transfer to the following account: Conference Registration fee from my DRS Bank □ Mastercard Marina Financial Centre, 12 Marina Boulevard, #03-00 MBFC, Tower 3, Singapore 018982 □ VISA Branch: Marina Financial Centre Branch Account Name: Ins Communications Pte Ltd ■ American Express • US\$ (Account No.: 0001 - 004838-01-9-022) • Swift Code: DBS SSGSG Card Holder's Name: \_\_\_ Signature: \_\_\_ Card No.: \_ \_\_-\_\_\_ (mm-yy) Total Amount: US\$ Expiry Date: \_\_\_\_ (Conference fee is inclusive of prevailing GST for Singapore incorporated business) **Hotel Reservation:** Email: Jane.Chua@concorde.net **Hotel Contact** Attn: Ms Jane Chua, Senior Sales Manager Email: Jane.Chua@concorde.net DID: +65 6739 8323 / Mobile: +65 9022 1808 **Concorde Hotel Singapore** 100 Orchard Road, Singapore 238840 Tel: +65 6733 8855 https://singapore.concordehotelsresorts.com/ **ROOM RATE** Deluxe room at \$250.00++ per room night (inclusive of Breakfast and Wi-Fi) for single occupancy Deluxe room at \$265.00++ per room night (inclusive of Breakfast and Wi-Fi) for double occupancy • Non-guaranteed blockage and rooms will be subjected to availability upon reservation. • Prices are subject to 10% service charge and thereafter, prevailing GST (currently at 8%).

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