

Organizer



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Digital Insurance Conference APAC 2023

June 27-28th | HK

Embrace Digital to Drive Future Growth

- 400+Participants
- 50+Countries
- 40+Speakers
- 250+Companies
- 160+Insurers
- 30+Media

Those who will lead tomorrow, change today

Conference Introduction



As the most populated region in the world, Asia Pacific has become the growth engine for global insurance industry in recent years. Under the big digital trends and ever-changing customer needs, the insurance in APAC markets has been experiencing massive technological advancement and innovation with the latest insurtechs and digital tools.

Companies, no matter incumbents, startups or solution providers, are all experimenting widely in the region to create digital-first and customer-first new insurance.

China, SEA, India, Australia, Japan and more countries and markets in the region are all quite active to promote and nurture digital innovations in the industry. Digital is reshaping and will even further change the insurance landscape in APAC, and it presents huge opportunities for those who can always think ahead and start early.

The Digital Insurance Conference APAC 2023 is committed to building a platform as well as a community in the region to connect, inspire and promote digital transformation in insurance industry.

Why Attend?

Connect

- To expand your connections with more than 400 international, regional, and local executives, entrepreneurs, and innovators in the APAC region.
- To meet with 160+ insurers and their decision makers from 50+ countries.
- To Broaden your professional horizons by interacting with diversified experts and fellows.

Inspire

- To explore the new trends, future possibilities and best solutions in digital insurance
- To hear from global and regional pioneers and leading digital insurance players
- To learn the best digital transformation practices and the valuable lessons

Act

- To take the digital insurance knowledge, first-hand information, successful use cases, and valuable ideas back to your office to put into effective actions.

Sponsor Range

- Brokers and Agencies
- Digital Distributors and Platforms
- Insurance Technology Providers
- Digital Insurance Service Providers
- Consultancies
- Insurers
- Insurtechs
- Reinsurers
- Law Firms
- Others

Who Attend? >>

Insurance Executives

- CEO/COO/CIO/CDO/CXO
- Head/Director/Manager of Strategy
- Head/Director/Manager of Innovation
- Head/Director/Manager of Technology/Information
- Head/Director/Manager of Actuary and Product
- Head/Director/Manager of Marketing
- Head/Director/Manager of Distribution and Sales
- Head/Director/Manager of Operation
- Head/Director/Manager of Underwriting
- Head/Director/Manager of Claims and Fraud
- Head/Director/Manager of Customer Services
- Head/Director/Manager of Risk and Cyber
- Others

InsurTech Entrepreneurs

- Global InsurTechs
- Regional InsurTechs
- Local InsurTechs
- InsurTech Investors/ Incubators

Solution Providers

- Insurance Technology Providers
- AI/ML and Automation Solution Providers
- Data and Analytics Solution Providers
- Cloud Solution Providers
- Core System Solution Providers
- Mobile Solution Providers
- Telematics/Wearables/IoT Solution Providers
- Blockchain Solution Providers
- Digital Risk and Cyber Solution Providers
- Digital Distributors and Platforms
- Digital Health Service Providers
- Digital Insurance Service Providers
- Consultancies
- Law Firms
- Others

Event at a Glance

Date	Time	Format	Sessions
June 27th	08:00-09:00	Registration	Registration and Morning Tea
	09:00-10:30	Opening	Opening Keynote Speeches
	10:30-11:00	Networking	Coffee Break
	11:00-12:00	Keynote	Session 1: Digital First, Digital Now
	12:00-12:40	Panel	Panel 1: The Evolving Digital Insurance Landscape
	12:40-14:00	Networking	Luncheon
	14:00-15:20	Keynote	Session 2: Prioritize AI and Automation
	15:20-15:50	Panel	Panel 2: Open AI Ecosystems for Insurance
	15:50-16:20	Networking	Coffee Break
	16:20-18:15	Keynote	Session 3: Data and Analytics Enabled Innovation
	18:15-18:55	Panel	Panel 3: The Recipe to be a Digital-First Insurer
June 28th	08:00-09:00	Registration	Registration and Morning Tea
	09:00-11:00	Keynote	Session 4: Journey towards the Digital Future
	11:00-11:30	Networking	Coffee Break
	11:30-12:10	Showcase	Showcases: Innovate with Digital and Technology
	12:10-12:50	Panel	Panel 4: APAC InsurTech Innovation
	12:50-14:00	Networking	Luncheon
	14:10-14:40	Panel	Panel 5: Embedded Insurance
	14:40-16:40	Keynote	Session 5: Innovate for Happy Customers
	16:40-17:10	Networking	Coffee Break
	17:10-18:10	Keynote	Session 6: Open Insurance and Ecosystem
	18:10-18:40	Panel	Panel 6: Innovate for Tech-Savvy Customers

Latest Confirmed Speakers



Mr. David Piesse
Chairman of Ambassadors
International Insurance
Society



Dr. Suthiphon Thavechaiyagarn
Secretary General
Office of Insurance
Commission, Thailand



Mr. Curtis Chen
Board Member, Aegon
India & Chief Strategy
and Business Development
Officer
Aegon



Mr. Aaron Lee
Chief Information Officer
Blue



Mr. Amos Chan
Chief Operating Officer
BOC Life



Mr. John Trotter
Asia Head, Digital
Partnership Distribution
QBE Asia



Mr. Darren Thomson
Regional CEO, South
Asia and International
Head of Bancassurance
LL Global
(LIMRA/LOMA)



Dr. Sutee Mokkhasa
President
Muang Thai Life
Assurance



Mr. Jonathan Calmus
APAC Regional
Data Lead
Zurich Insurance



Ms. Natty Pantawongdecha
Vice President
Ping An Global
Voyager Fund



Dr. Michael Fassnauer
CEO
UBIMET GmbH



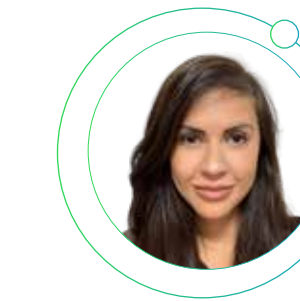
Mr. Simon Phipps
Founder
The Digital Insurer



Mr. Anthony CHAU
Digital, Data and
API Platforms
Director
AXA Hong Kong
and Macau



Mr. Jai PAWANI
Chief Operating Officer
HSBC Insurance Hong
Kong and Macau



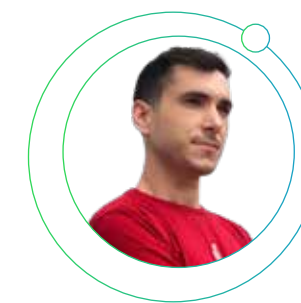
Ms. Isabella Carvalho
Head of Digital, APAC
Chubb



Mr. Ash Shah
Global Program
Director
AXA



Mr. Andy Chun
Regional Director -
Technology Innovation
Prudential plc



Mr. Fabricio Ibanez
Chief Digital Officer
Sun Life



Mr. Manav Narang
Director & APAC Lead,
Financial Services
Plug and Play



Mr. Andy Ann
CEO and Co-Founder
YAS Digital

Latest Confirmed Speakers



Mr. Arijit Chakraborty
Managing Director,
APAC
Cover Genius



Ms. Lettie Sin
Director
Business Development
ZA Tech



Mr. Abhishek Gupta
Chief Marketing
Officer
Edelweiss Tokio Life
Insurance



Mr. Gustaf Agartson
Founder & CEO
BIMA



Mr. Ian Lee
Head of Customer
Success & Operations
ZA Tech



Mr. Rohit Nambiar
Group Chief Executive
Officer
Tune Protect Group



Ms. Michelle Chan
Co-Chair, InsurTech
FinTech Association of
Hong Kong



Ms. Frankie Tam,
Member of Vetting
Committee, GSP, Inno-
vation and Tech Com-
mission
Hong Kong Govern-
ment



Mr. Abhineet Sarkar
Innovation Leader -
Digital Solutions
Tata AIA Life Insu-
rance



Mr. Vaibhav Kumar
Head of Product
Management
Max Life Insurance
Company



Ms. Aishwarya Ravi-
chandran
Senior Data
Analytics Engineer
Income

Note: More Speakers will be added to the list soon

« Day 1, June 27

08:00 » Registration and Morning Tea

08:50 » Opening and Chairman's Address

Session 1: Digital First, Digital Now

09:00 » The Global Digital Insurance Trends in 2023 and beyond

**Mr. David Piesse**

Chairman of Ambassadors, International Insurance Society

09:30 » Accelerate the Digital Shift in Insurance from a Regulatory Perspective

10:00 » Digital Insurance and InsurTech Landscape in Thailand

**Dr. Suthiphon Thaveechaiyagarn**

Secretary General, Office of Insurance Commission, Thailand

10:30 » Networking Coffee Break

11:00 » India Life 2.0-a cautionary tale of transformation and innovation in a multinational insurer

**Mr. Curtis Chen**

Board Member, Aegon India & Chief Strategy and Business Development Officer, Aegon

11:30 » Digital Transformation to Drive Insurance Growth: How to get it right?

**Mr. Aaron Lee**

Chief Information Officer, Blue

Panel 1: The Evolving Digital Insurance Landscape
- Redefine Insurance in APAC

- 12:00 ● How will digital insurance evolve in the near and long term future with the ever changing customer needs?
- How to adopt technologies and digitalization in APAC insurance industry?
 - How to keep up with the latest trends in order to keep competitive and relevant?
 - Challenges ahead- what are they and how to overcome them?
 - What will insurance look like in the future?

Panelists:**Mr. Amos Chan**, Chief Operating Officer, BOC Life**Mr. John Trotter**, Asia Head, Digital Partnership Distribution, QBE Asia**Mr. Darren Thomson**, Regional CEO, South Asia and International Head of Bancassurance, LL Global (LIMRA/LOMA)**Ms. Frankie Tam**, Member of Vetting Committee, GSP, Innovation and Tech Commission, Hong Kong Government

12:40 » Luncheon

«« Day 1, June 27

14:00 »» Chairman's Address

**Ms. Michelle Chan**

Co-Chair, InsurTech, FinTech Association of Hong Kong

14:05 »» TBA

**Mr. Simon Phipps**

Founder, The Digital Insurer

Session 2: Prioritize AI and Automation

14:20 »» AI-Enabled Innovation in Insurance

**Dr. Sutee Mokkhavesa**

President, Muang Thai Life Assurance

14:50 »» Powering the Automation Journey of Insurance with Innovative Technologies

*Panel 2: Open AI Ecosystems for Insurance**- An Revolution in InsurTech*

- 15:20 ● How will ChatGPT, GPT-4 and the Open AIs impact the insurance and insurtech sectors?
- How can the industry benefit from open AI ecosystems?
 - How open AI ecosystems can streamline the Insurance Industry?
 - How to leverage open AI ecosystems to create more efficient and cost-effective insurance solutions?
 - How to integrate open AI ecosystems to enhance insurance customer experiences?

Panelists:**Mr. Abhineet Sarkar**, Innovation Leader - Digital Solutions, Tata AIA Life Insurance

15:50 »» Networking Coffee Break

Session 3: Data and Analytics Enabled Innovation

16:20 »» Building a Data and Analytics Driven Insurer

**Mr. Jonathan Calmus**

APAC Regional Data Lead, Zurich Insurance

16:50 »» Data and Analytics Strategy for Insurance Digital Transformation

17:20 »» Impacts of leveraging Data Analytics on Cloud in Insurance & Reaping Its Benefits

**Ms. Aishwarya Ravichandran**

Senior Data Analytics Engineer, Income

«« Day 1, June 27

17:50 »» Special Keynote: Climate Change: Why Weather has Become a Strategic Key Topic for Insurers



Dr. Michael Fassnauer
CEO, UBIMET GmbH

Panel 3: The Recipe to be a Digital-First Insurer
- The Story of Success

- 18:15
- Building a digital-first insurer: what's it and where to begin?
 - What are the core factors to be digital-first?
 - How can an insurer to be recognized as a digital-first company?
 - How can an established insurance company to be digital-first?
 - What are the challenges for digital transformation and what lessons you have learned?

Panelists:

Mr. Simon Phipps, Founder, The Digital Insurer

Mr. Anthony CHAU, Digital, Data and API Platforms Director, AXA Hong Kong and Macau

Mr. Jai PAWANI, Chief Operating Officer, HSBC Insurance Hong Kong and Macau



18:55 »» End of Day One Conference

«« Day 2, June 28

08:00 »» Registration and Morning Tea

08:50 »» Opening and Chairman's Address

Session 4: Journey towards the Digital Future09:00 »» **Driving Insurance Digital Transformation with Innovative Approach****Ms. Isabella Carvalho**
Head of Digital, APAC, Chubb09:30 »» **Move to the Cloud: Milestones Achieved and Lessons Learned****Mr. Ash Shah**
Global Program Director, AXA10:00 »» **The Future of Insurance in the Age of Web3****Mr. Andy Chun**
Regional Director - Technology Innovation, Prudential plc10:30 »» **Next Generation of Micro Frontends for Insurance****Mr. Fabricio Ibanez**
Chief Digital Officer, Sun Life

11:00 »» Networking Coffee Break

Showcases: Innovate with Digital and Technology11:30 »» **Simplify Insurance with Cloud**11:40 »» **Transform Insurance with Mobile and Digital**11:50 »» **Leverage Technology, Digital and Analytics to Deliver Healthcare Solutions**12:00 »» **The Ultimate No-Code Insurance Platform for Maximum Flexibility****Panel 4: APAC InsurTech Innovation**

- To be Part of the Future

- 12:10
- What's the insurtech landscape in APAC?
 - What are the new trends for insurtech innovation in the region?
 - Partnerships and Competitions: what's the future of insurance industry?
 - How will insurtech grow in APAC in the near and long term future?

Powered by Plug and Play**Moderator:****Mr. Manav Narang**, Director & APAC
Lead, Financial Services, Plug and Play**Panelists:****Mr. Andy Ann**, CEO and Co-Founder,
YAS Digital

◀◀ Day 2, June 28

12:50 » Luncheon

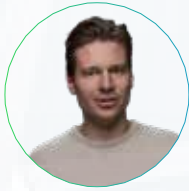
14:00 » Chairman's Address

Panel 5: Embedded Insurance
- The Next Frontier for Innovation

- 14:10
- Ready to take off: why embedded insurance will change the insurance landscape?
 - What's the status quo and future prospects of embedded insurance in APAC?
 - What's the power and future of the evolving embedded insurance?
 - What new opportunities have been brought by embedded insurance?
 - How to innovate in and with embedded insurance?

Panelists:**Mr. Arijit Chakraborty**, Managing Director, APAC, Cover Genius**Ms. Lettie Sin**, Director, Business Development, ZA Tech**Session 5: Innovate for Happy Customers**14:40 » **The Digital Trends in Insurance Marketing and Customer Experience****Mr. Abhishek Gupta**

Chief Marketing Officer, Edelweiss Tokio Life Insurance

15:10 » **Combine the Mobile and Digital Approach With the Human Touch****Mr. Gustaf Agartson**

Founder & CEO, BIMA

15:40 » **Journey Towards the Digital Future****Mr. Ian Lee**

Head of Customer Success & Operations, ZA Tech

16:10 » **Engage with the Millennials and Gen Zs: Innovate with InsurTech****Mr. Rohit Nambiar**

Group Chief Executive Officer, Tune Protect Group

16:40 » Networking Coffee Break

Session 6: Open Insurance and Ecosystem17:10 » **Open Partnerships to Drive Insurance Innovation****Mr. Manav Narang**

Director & APAC Lead, Financial Services, Plug and Play

◀◀ Day 2, June 28

17:40 ▶▶ Building Digital and Ecosystem Capabilities to be a Technology-First Insurer



Ms. Natty Pantawongdecha
Vice President, Ping An Global Voyager Fund

Panel 6: Innovate for Tech-Savvy Customers
- Befriend with the Young

- 18:10
- What do the next generation insurance customers want?
 - How to attract and market insurance to the Millennials and Gen-Z?
 - How to drive loyalty and trust among young customers?
 - How to redefine insurance and the customer journey with digital and technology?

Panelists:

Mr. Vaibhav Kumar, Head of Product Management, Max Life Insurance Company



18:40 ▶▶ Chairman's Closing Remarks and the End of the 2-Day Conference