TUESDAY, OCTOBER 13, 2020

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<th>Time</th>
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| 9:00a – 9:57a ET | OPENING REMARKS  
Josh Landau, President, IIS |
|             | CEO FUTURE STATE OF INDUSTRY PANEL  
The new reality: leadership in a virtual world.  
As we deal with the challenges of the current environment, we examine how global insurance leaders respond by developing new tools to inspire, challenge, innovate, engage, and act responsibly in an increasingly virtual world. What lessons have been learned so far from the Covid crisis, and are we re-evaluating our strategic priorities and redefining the value proposition of the insurance industry for this new reality. |
|             | PANEL  
Moderator: Mick Moloney, Partner, Global Insurance Co-Head, Oliver Wyman  
Amanda Blanc, Group CEO, Aviva  
Dan Glaser, President & CEO, Marsh & McLennan Companies  
Gabriele Galateri, Chairman, Generali  
Dean Connor, President & CEO, Sun Life |
| 9:57a ET   | BREAK |
| 10:15a – 11:30a ET | OPENING REMARKS  
Josh Landau, President, IIS |
|             | KEYNOTE  
Maurice R. Greenberg, Chairman & CEO, C.V. Starr & Co |
|             | CHIEF RISK OFFICER FUTURE STATE OF INDUSTRY  
The Role of the CRO is evolving from “measurement” to “influence”  
The CROs role in managing complex actuarial and enterprise wide risk has never been more important. These CRO’s will discuss how their enterprise wide role has evolved, by examining key regulatory issues, increasing cyber risks, and emerging political risks influencing and impacting our industry. How should we re-evaluate pandemic risks in our models will also be explored. |
|             | PANEL  
Moderator: Dawn Miller, Country President, Chubb Switzerland  
Colm Freyne, Executive Vice President & Chief Risk Officer, Sun Life  
Alessa Quane, Executive Vice President & Chief Risk Officer, AIG  
Allegra van Hövell-Patrizi, Chief Risk Officer and Member of the Management Board, Aegon N.V.  
Aaron Sarfatti, Chief Risk Officer, Equitable |
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<tbody>
<tr>
<td>11:30 a ET</td>
<td>BREAK</td>
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<tr>
<td>11:45 a ET</td>
<td>OPENING REMARKS</td>
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<td>Josh Landau, President, IIS</td>
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<td>11:45 – 12:35 p ET</td>
<td>RGA LEADERS OF TOMORROW: Insights from the Next Generation of Industry Leadership</td>
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<td>The RGA Leaders of Tomorrow program was created to help cultivate the next generation of insurance industry leadership. Since its inception in 2015, this unique mentorship program has recognized 46 rising stars from 12 countries. This dynamic panel session is an opportunity to hear directly from three future leaders in this year’s program who will share their thoughts on risk management, the current market environment, and other important industry topics.</td>
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<td>PANEL</td>
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<td>Moderator: Alain Neemeh, Senior Executive Vice President and Chief Operating Officer, RGA</td>
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<td>Jessica Baehr, Head of Investor Relations, Equitable</td>
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<td>Eva Csapo, Data Analyst, Aegon</td>
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<td>Nadia Schmidt, Divisional Director, Willis Re</td>
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<td>ASIA FOCUS SESSION</td>
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<td>Wednesday, October 14, 2020</td>
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<td>10:00 a HKT</td>
<td>OPENING REMARKS</td>
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<td>Josh Landau, President, IIS</td>
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<td>10:00 – 11:15 a HKT</td>
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<td>Maurice R. Greenberg, Chairman &amp; CEO, C.V. Starr &amp; Co</td>
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<td>A NEW AND CHALLENGING LANDSCAPE</td>
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<td>All insurance executives in Asia today face “A New and Challenging Landscape” to navigate and manage. Our executive panel will discuss how the Asia Insurance industry will compete in the midst of a worldwide pandemic, how the insurance industry will address how technology will drive our future business.</td>
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<td>Moderator: Ravi Chhabra, Managing Director, Financial Services Lead, Accenture Hong Kong</td>
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<td>Peter Crewe, Chief Executive Officer, AIA Hong Kong &amp; Macau</td>
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<td>Ed Moncreiffe, CEO, HSBC Insurance</td>
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<td>Anil Wadhwani, President &amp; Chief Executive Officer, Manulife Asia</td>
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<td>10:15 – 11:30 a ET</td>
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<td>Vint Cerf, Internet pioneer and “father of the Internet”, Chief Internet Evangelist at Google</td>
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<td>REINSURANCE CEO FUTURE STATE OF THE INDUSTRY</td>
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<td>This session will explore how the current market environment is changing how Reinsurance Executives view their mandate going forward. How has the pandemic changed their view on risk? What new tools are being deployed and policies implemented to address the changing landscape, including a discussion of future of ILS and Public-Private Partnerships. We will also examine the prospects of a federal backstop for pandemic risks, and the challenges of protectionism in a global industry.</td>
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| 11:40a – 12:30p ET | OPENING REMARKS  
Josh Landau, President, IIS |
| 11:40a – 12:30p ET | INSURTECH, DIGITAL TRANSFORMATION AND INTERCONNECTION  
Insurance has often been talked about as a place where innovation goes to die. Yet the activities of major insurers worldwide to address the ongoing digital transformation revolution, the ever-increasing range and numbers of insurtechs seeking to bring technical solutions to this vital industry allied to capabilities being developed to connect all parties together in a more effective way, may be on the verge of changing this view. If we combine this with the effects that Covid has had on an industry dominated by personal interaction, where home working is currently the new normal, and where collaboration tools have become business-as-usual, we see an external force acting upon the industry. Digital operation is no longer a marketing concept – it is no longer an attempt to be imitate Amazon – it is no longer a shift to mass-customize any insurance product - it has become a major factor in determining whether an industry player can survive or not. The purpose of the panel is therefore to consider the effects of insurtech beyond addressing survival issues that the industry has navigated so skillfully over the last six months.  
**PANEL**  
Moderator: James Maudslay, Global Head of Insurance, Equinix  
Chris Cheatham, CEO, RiskGenius  
Jeff Berezny, Senior Vice President & General Manager, Trov  
Jamie Yoder, President, Snapsheet |
| 12:30p ET  | BREAK                                                                 |
| 12:40p – 1:35p ET | OPENING REMARKS  
Josh Landau, President, IIS |
| 12:40p – 1:35p ET | CHIEF INNOVATION OFFICER FUTURE STATE OF THE INDUSTRY  
The insurance industry continues to experience a surge of innovation. But are we doing enough? We will present innovation leaders from both inside and outside the industry, and examine the challenges and opportunities that technological advances bring to our industry. We will explore how the acceleration of digitization is impacting growth, and the importance of data privacy and integrity to the industry.  
**PANEL**  
Moderator: Truett Tate, Chairman, QBE North America  
Lynda Abend, Chief Data Officer, John Hancock  
Tom Hutton, Managing Partner, Thompson Hutton, LLC  
Chris Wei, Executive Chairman Asia, Aviva |